



Task Title: Requesting Financial Support for Health Expenses

OALCF Cover Sheet – Practitioner Copy

Learner Name: _____

Date Started: _____

Date Completed: _____

Successful Completion: Yes ☐ No ☐

Goal Path: Employment ☐ Apprenticeship ☐

Secondary School ☐ Post Secondary ☐ Independence ☒

Task Description: The learner will read about a health assistance program for low-income residents, and answer questions.

Main Competency/Task Group/Level Indicator:

- Find and Use Information/Read continuous text/A1.2

Materials Required:

- Pen/pencil and paper and/or digital device

Learner Information

In addition to OW and ODSP, there may be financial supports available to assist low-income residents with certain types of health expenses.

Read “Help with Health-Related Expenses for Low-Income Residents”.

Help with Health-Related Expenses for Low-Income Residents

Funds may be available to pay for certain medically based items/services such as eyeglasses, emergency dental work, medication, medical items (walkers, hearing aids, hospital beds and more) or funeral expenses. Low-income Toronto residents who are not receiving assistance from Ontario Works, Emergency Assistance or the Ontario Disability Support Program (ODSP) can apply regardless of their immigration status in Canada.

If you are not receiving social assistance, you can apply to see if you qualify for help with health-related expenses. It is important that you apply before paying for your medical items/services, as you may not be reimbursed for some items/services if you have already paid for them.

Who Can Apply

Low-income Toronto residents, who are not receiving assistance from Ontario Works/Emergency Assistance or ODSP, who require help with a medically based item/service, may apply.

How to Apply

To apply, call 416-338-8888 (select option #3). You will need to provide information about your financial situation and have details and a cost estimate for the medically based item/service you need. It is important that you apply before paying for your medical items/services, as you may not be reimbursed for some items/services if you have already paid for them.

If you do not speak English or French, you will need an interpreter when you call to apply. For help finding an interpreter, visit [211Toronto](#).

After Applying

Your eligibility will depend on the cost of the medically-based item/service you need, whether or not that item/service qualifies for funding, and your financial situation.

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Low-income residents who apply for help with the cost of health-related expenses will be told by the caseworker whether or not they qualify after all needed documents have been provided.

Adapted from: <https://www.toronto.ca/community-people/employment-social-support/health-support/?accordion=help-with-health-related-expenses-for-low-income-residents>

Work Sheet

Task 1: List five things that may be covered through this fund.

Answer:

Task 2: Explain why individuals need to apply for this fund before paying for medical items.

Answer:

Task 3: List two things that must be provided to a caseworker when applying for funding.

Answer:

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Task 4: Explain how an individual will hear back about whether or not their application has been approved.

Answer:

Answers

Task 1: List five things that may be covered through this fund.

Answer:

- Eyeglasses
- Emergency dental work
- Medication
- Medical items (walkers, hearing aids, hospital beds). Note: The learner may list one or more of these items individually.
- Funeral expenses

Task 2: Explain why individuals need to apply for this fund before paying for medical items.

Answer: It is important that you apply before paying for your medical items/services, as you may not be reimbursed for some items/services if you have already paid for them.

Task 3: List two things that must be provided to a caseworker when applying for funding.

Answer:

- Information about your financial situation
- Details and a cost estimate for the medical item you need

Task 4: Explain how an individual will hear back about whether or not their application has been approved.

Answer: Low-income residents who apply for help with the cost of health-related expenses will be told by the caseworker whether or not they qualify after all needed documents have been provided.

Performance Descriptors

Levels	Performance Descriptors	Needs Work	Completes task with support from practitioner	Completes task independently
A1.2	scans to locate information			
	locates multiple pieces of information in simple texts			
	makes low-level inferences			
	makes connections between sentences and between paragraphs in a single text			
	reads more complex texts to locate a single piece of information			
	follows the main events of descriptive, narrative and informational texts			
	obtains information from detailed reading			
	begins to identify sources and evaluate information			

This task: Was successfully completed ☐ Needs to be tried again ☐

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Learner Comments:

Instructor (print):

Learner (print):