



Task Title: Comparing Water Heaters

OALCF Cover Sheet – Learner Copy

Learner Name: _____

Date Started: _____

Date Completed: _____

Successful Completion: Yes ☐ No ☐

Goal Path: Employment ☒ Apprenticeship ☐

Secondary School ☐ Post Secondary ☐ Independence ☐

Task Description: Research information about water heaters and e-mail findings to a customer.

Main Competency/Task Group/Level Indicator:

- Find and Use Information/Read continuous text/A1.3
- Communicate Ideas and Information/Write continuous text/B2.1
- Communicate Ideas and Information/Complete and create documents/B3.2b
- Use Digital Technology/D.2

Materials Required:

- Pen/pencil and paper
- Computer or digital device
- Email address

Learner Information

Heating, Ventilation and Air Conditioning (HVAC) contractors are called to replace residential water heaters. Customers may ask for comparisons between tankless and traditional water heaters before making purchasing decisions.

Learner Instructions

Using the browser of your computer, conduct keyword searches for “tankless water heaters” and “traditional water heaters”.

Work Sheet

Task 1: Create a word document for customers that contains a comparison table listing three to five pros and three to five cons for each type of water heater. Save the document under the name Water Heater Comparison Table.

Answer:

Task completed: Yes: ☐ No: ☐

Task 2: Write an email to a customer sharing your findings. Attach the comparison table to the email. Send the email to your instructor.

Answer:

Task completed: Yes: ☐ No: ☐