



Task Title: Follow a Flow Chart

OALCF Cover Sheet – Learner Copy

Learner Name: _____

Date Started: _____

Date Completed: _____

Successful Completion: Yes ☐ No ☐

Goal Path: Employment ☒ Apprenticeship ☐

Secondary School ☐ Post Secondary ☐ Independence ☒

Task Description: Use a flowchart to follow the process of an Amazon book order.

Main Competency/Task Group/Level Indicator:

- Find and Use Information/Interpret documents/A2.3

Materials Required:

- Pen/pencil and paper and/or digital device

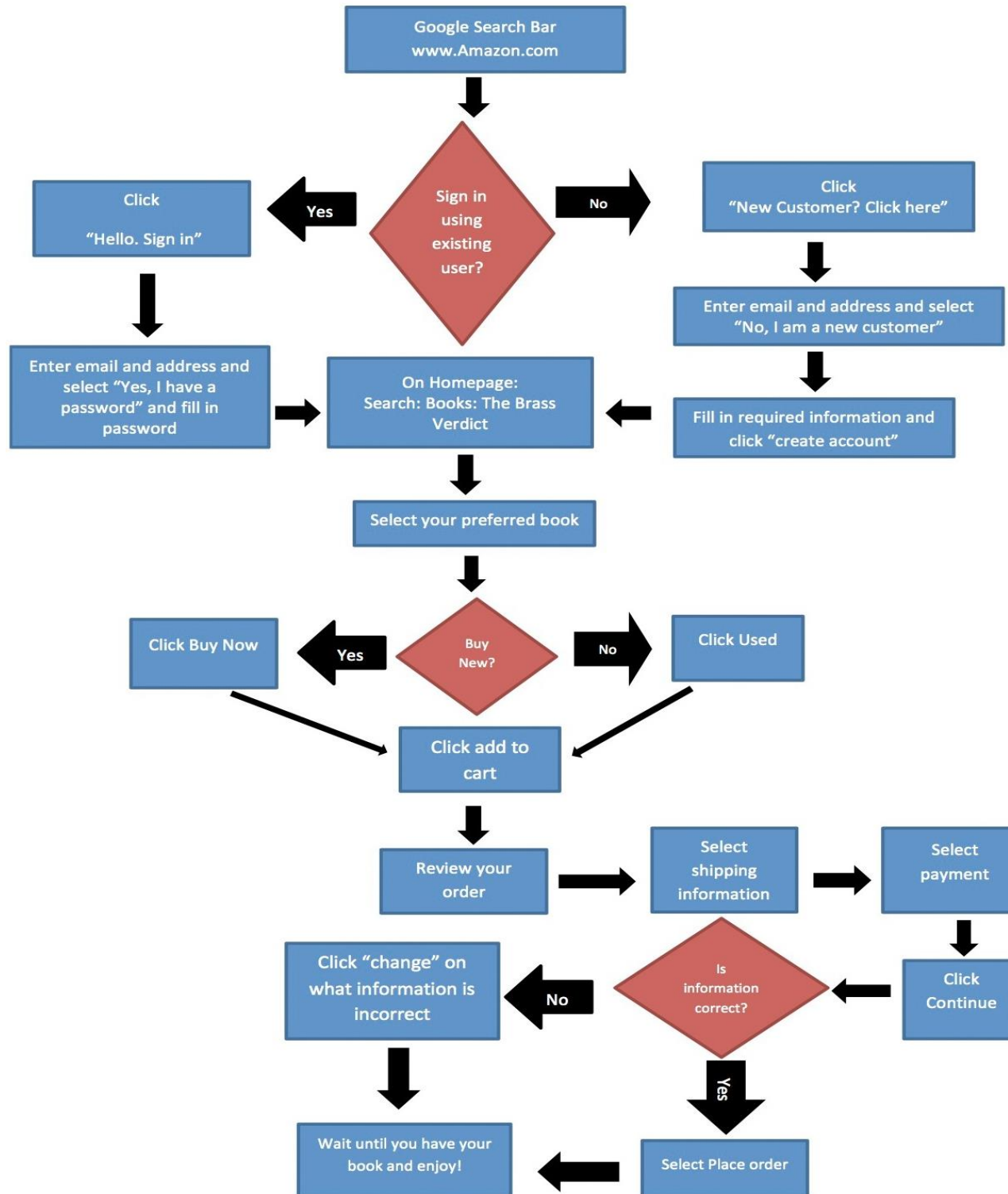
Task Title: FollowAFlowChart_EI_A2.3

Learner Information

Flow charts are often used by companies to help their customers understand the steps in a process that might be difficult to follow.

Scan the “**Amazon Book Order Process**”.

Amazon Book order Process



Work Sheet

Task 1: What will you click if you are not an existing Amazon user?

Answer:

Task 2: What search criteria will you use when searching for a book?

Answer:

Task 3: Which choice do you need to make directly after you have selected your preferred book?

Answer:

Task 4: What will you click if you notice your address information is incorrect after selecting payment?

Answer:
